

Advice Service Monitoring 1 April 2002 - 31 March 2003

Number of enquiries

Telephone	785	77%
London Friend, N1	69	7%
East London Out Project, E17	4	0%
St Giles Trust, SE5	60	6%
CLASH, W1	43	4%
Written / Email	64	6%
TOTAL	1025	100%

Gender	Male	688	67%
	Female	318	31%
	Unknown	9	1%
	Transgender	7	1%

Sexuality	Gay	674	66%
	Lesbian	280	27%
	Bisexual	13	1%
	Heterosexual	40	4%
	Unknown	18	2%

Ethnic origin	British/European	633	62%
	Caribbean	114	11%
	Irish	55	5%
	Mixed	19	2%
	African	48	5%
	South Asian	14	1%
	Asian Other	10	1%
	Jewish	2	0%
	Other	17	2%
	Unknown	113	11%

Ethnic identity	White	624	58%
	Black	275	27%
	Other	27	3%
	Unknown	65	6%
	Mixed	34	3%

Age	0-15 years		0%
	16-18 years	48	5%
	19-21 years	120	12%
	22-25 years	205	20%
	26-30 years	185	18%
	31-40 years	322	31%
	41-50 years	75	7%
	51-60 years	17	2%
	60+	2	0%
Unknown	51	5%	

Income	JSA	228	22%
	Incapacity Benefits	43	4%
	Other Benefits/ Income support	28	3%
	£0-99	229	22%
	£100-149	51	5%
	£150-199	69	7%
	£200-249	90	9%
	£250-299	31	3%
	£300 +	32	3%
	No Income	83	8%
	Student Grant	13	1%
Unknown	85	8%	

Referral source

Friend	205	20%
Advert/Directory	149	15%
Lesbian/Gay Group	78	8%
Advice Agency	81	8%
Previous Stonewall contact	204	20%
LA Social Services	14	1%
Hostel	28	3%
LA Housing Depart'	65	6%
Probation Service	3	0%
HIV Related	6	1%
Other	44	4%
Unknown	148	14%

Current housing

Bed & Breakfast	11	1%
Care	1	0%
Co-op	30	3%
Custody	3	0%
Family	129	13%
Friends	308	30%
Hostel	44	4%
Housing Association	45	4%
Local Authority	67	7%
Owner	14	1%
Other	7	1%
No fixed abode	68	7%
Ex/partner	47	5%
Private rented	140	14%
Refuge	3	0%
Squat	8	1%
Tied Accommodation	5	0%
Unknown	77	8%

Support needs

None	249	24%
Mental Health	228	22%
Emotional	228	22%
Physical	41	4%
Multiple	44	4%
Registered Disability	10	1%
Asymptomatic HIV	43	4%
Symptomatic HIV	30	3%
Other	38	4%
Unknown	21	2%
Alcohol	53	5%
Drugs	40	4%
TOTAL	1025	100%

Employment

Unemployed	621	61%
Full-time	243	24%
Part-time	55	5%
Student	27	3%
Other	12	1%
Retired	1	0%
Unknown	66	6%

Outcome of initial contact

Advice given	544	30%
Information given	381	21%
Inappropriate enquiry/caller	41	2%
Other	6	0%
Immediate referral	79	4%
Written response	86	5%
Further contact arranged	381	21%
Signposted to agency	198	11%
Nothing available- call again	75	4%
Unknown	0	0%
TOTAL	1791	100%

Present

At present there is no legally recognised registration for same sex couples in Britain.

Present

At present there is no protection from being sacked because you are gay. But new laws are coming out.



Present

Lesbian and gay couples must make a will to ensure that their surviving partner will inherit their estate.

Present

Gay people can legally adopt as a single person but not as a couple.

Is problem related to sexuality

Yes	481	47%
No	451	44%
Unknown	93	9%

Problem presented

Harassment/ homophobic	108	6%
Violence	15	1%
Domestic Violence	48	3%
Substandard	24	1%
Eviction	53	3%
Housing Request	325	17%
Unaffordable	41	2%
Insecure	52	3%
Relationship Breakdown	107	6%
Family Breakdown	134	7%
Harassment/Racial	13	1%
Moving to London	41	2%
NFA	23	1%
Repossession	18	1%
Overcrowded	46	2%
Advice Requested	442	23%
Information Requested	368	19%
Other harassment	11	1%
Other	19	1%
Unknown	1	0%
TOTAL	1889	100%



Future aim

To maintain current housing stock within the Supported Housing Team and to work towards increasing support work through providing floating support to other Registered Social Landlords (RSL) & local authorities. The Housing Team will also investigate and launch a direct access hostel, working in partnership with local authorities and (RSL's).

Borough of Origin

Barking/Dagenham	4	0%
Barnet	15	1%
Bexley	5	0%
Brent	32	3%
Bromley	11	1%
Camden	75	7%
City of London	23	2%
Richmond	0	0%
Croydon	10	1%
Ealing	23	2%
Enfield	29	3%
Greenwich	47	5%
Hackney	49	5%
Hammersmith/Fulham	52	5%
Haringey	56	5%
Harrow	4	0%
Unknown	23	2%
Havering	0	0%
Hillingdon	0	0%
Hounslow	3	0%
Islington	98	10%
Kensington/Chelsea	37	4%
Kingston	3	0%
Lambeth	57	6%
Lewisham	38	4%
Merton	6	1%
Newham	30	3%
Redbridge	6	1%
Southwark	64	6%
Sutton	2	0%
Tower Hamlets	44	4%
Waltham Forest	16	2%
Wandsworth	29	3%
Westminster	47	5%
Home Counties	28	3%
Rest of Britain	51	5%
Rest of World	8	1%

Housing Services Monitoring 2002 - 2003

Total Number of Tenants for the Year: 54

Gender	Female	30	53%
	Male	27	47%

Age	16-18	5	9%
	19-21	18	32%
	22-25	20	35%
	25+	13	23%
	Not Known	1	2%

Ethnic origin	Black		53%
	African	6	11%
	Caribbean	6	11%
	South Asian	2	4%
	British/European	11	19%
	Mixed	5	9%
	Other		9%
	Irish	2	4%
	South American	2	4%
	White		39%
	British/European	22	39%
	Other	1	2%
	Not Known	0	0%

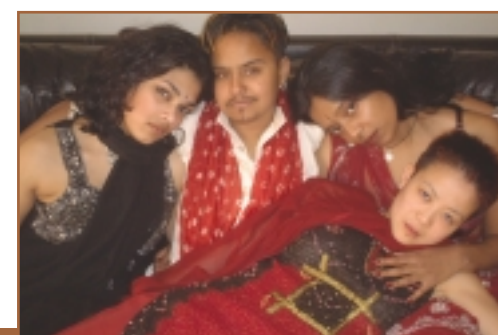
Disability	Yes	0	0%
	No	57	100%

Borough of tenants origin

Islington	8	14%
Camden	2	4%
Kensington	11	19%
Hackney	5	9%
Lambeth	4	7%
Newham	2	4%
Haringey	1	2%
Tower Hamlets	4	7%
Waltham Forest	3	5%
Lewisham	4	7%
Westminster	3	5%
Hammersmith & Fulham	1	2%
Brent	1	2%
Croydon	1	2%
Other	7	12%

Moving on

Other	3	5%
Local Authority	5	9%
Housing Association	5	9%
Moved to Private	1	2%
Abandoned	11	19%



Future aim

To formulate a training package based on recent research to counter misconceptions of lesbian and gay communities. To market the packages to RSL's, housing agencies, local authorities and statutory bodies. Discuss with the Greater London Authority a cross capital plan for lesbian and gay communities.

SUMMARISED FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2003

	2003 £	2002 £
Incoming Resources		
Rents & Service Charges	389,670	161,274
Grants & Donations	<u>196,835</u>	<u>255,801</u>
Total Incoming Resources	<u>586,505</u>	<u>417,075</u>
Resources Expended		
Direct Charitable Expenditure	434,491	388,635
Publicity	4,502	3,674
Management of the Charity	<u>40,667</u>	<u>34,368</u>
Total Resources Expended	<u>479,660</u>	<u>426,677</u>
Net Incoming/(Outgoing) Resources	106,845	-9,602
Funds Brought Forward at 01 April 2002	<u>48,678</u>	<u>58,280</u>
Funds Carried Forward at 31 March 2003	<u>155,523</u>	<u>48,678</u>

BALANCE SHEET AS AT 31 MARCH 2003

	2003 £	2002 £
Fixed Assets		
Furniture & Equipment	<u>5,086</u>	<u>8,779</u>
Current Assets		
Debtors & Prepayments	87,011	59,802
Cash at Bank & in Hand	<u>92,798</u>	<u>13,919</u>
	179,809	73,721
Current Liabilities		
Creditors: amounts falling due within one year	29,372	33,799
	<u>150,437</u>	<u>39,922</u>
NET CURRENT ASSETS	<u>150,437</u>	<u>39,922</u>
NET ASSETS	<u>155,523</u>	<u>48,701</u>
Represented by:		
Share Capital	25	23
Restricted Funds	3,188	6,377
Designated Funds	118,085	21,143
General Funds	<u>34,225</u>	<u>21,158</u>
	<u>155,523</u>	<u>48,701</u>

Auditors

Nexia Audit Ltd
Chartered Accountants & Registered Auditors
2 Athenaeum Road
London N20 9YU

Future aim

To carry out an assessment on the value of volunteers for Stonewall Housing.



Future aim

To develop and launch an interactive website in addition to introducing an Information Technology development plan.

Future aim

To maintain current staffing levels and develop new roles as the organisation expands. Review conditions of employment to retain and attract new staff.

Future aim

To provide training and development opportunities to Management Committee members to respond to changing demands within the organisation.